

**IMPORTANT INFORMATION ON NON-GENUINE NORTISU COMSUMABLES**

27 June 2013

Dear Our Valued Customers,

It has recently brought to our attention that there are inferior grey market inks and papers are being offered for use in our Dry Minilab machines, i.e. **D701-Series, D703-Series, D1005-Series and QSS-GREEN series**, in Australasia market.

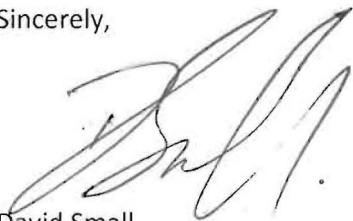
These grey market inks and papers have not tested for longevity, fading, ozone resistance and colour consistency. We recommend that all our NORITSU Dry Minilabs customers use genuine consumables and consumables parts from NORITSU Australia exclusively.

Please note that on our Warranty form, which is required to sign upon installation, has clearly stated that the use of non-genuine consumables from NORTISU Australia will void the machine warranty. It is the owners' responsibilities to ensure the consumables and consumable parts are genuine products from NORITSU Australia.

NORITSU Australia shall not be responsible for any difficulties or damages arising from the use of consumables and consumable parts other than genuine products from NORITSU Australia.

Should you have any questions or would like to discuss this further, please do not contact us directly on 02 8525 2100 or email us at [sales@noritsu.com.au](mailto:sales@noritsu.com.au) .

Sincerely,



David Small

National Service Manager

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